

# ORDER CONFIRMATION

Thank you for choosing American Home Shield warranty for this home. Review the information below and call us with any questions at 1-800-735-4663.

**KAREN BOYD**

LONG & FOSTER REAL ESTATE  
709 E GAY ST  
WEST CHESTER PA 19380

**Plan Number:** 679804158

**Selected Plan:** SHIELDCOMPLETE S/B -24

THE AMERICAN HOME SHIELD GROUP OF COMPANIES AMERICAN HOME SHIELD CORPORATION

## COVERED PROPERTY ADDRESS AND LISTING INFORMATION

**Address of Covered Property:**

108 WATERWILLOW RD  
WEST CHESTER, PA 19380

**Home Seller:**

JOHN AND EMILY BOWEN

**Real Estate Company:**

LONG & FOSTER REAL ESTATE  
709 E GAY ST  
WEST CHESTER PA 19380

**Real Estate Professional Submitting Application:**

KAREN BOYD

## CLOSING/ESCROW INFORMATION

**Closing Company (if available):**

**Proposed Closing Date (if available):**

**Home Buyer:**

**Closing Agent or Attorney's Name:**

**Closing File Number:**

## COVERAGE INFORMATION

S = Seller Only; B = Buyer Only; S/B = Seller and Buyer

### Selected Plan: SHIELDCOMPLETE S/B -24

Description	Customer	Price
- Air Conditioning Systems	B	Incl.
- Built-In Microwave Ovens - Additional Coverage	B	Incl.
- Built-in Microwave Ovens	B	Incl.
- Ceiling Fans	B	Incl.
- Clothes Dryers	B	Incl.
- Clothes Washers	B	Incl.
- Dishwashers	B	Incl.
- Doorbells	B	Incl.
- Ductwork	B	Incl.
- Electrical	B	Incl.
- Garage Door Openers	B	Incl.
- Garbage Disposal	B	Incl.
- Heating Systems	B	Incl.
- Heating and A/C Tune Up	B	Incl.
- Permits, Codes, and Modifications	B	Incl.
- Plumbing	B	Incl.
- Ranges, Ovens, Cooktops - Additional Coverage	B	Incl.
- Ranges, Ovens, and Cooktops	B	Incl.
- Re-Key	B	Incl.
- Refrigerators	B	Incl.
- Roof Leak Repair	B	Incl.
- Water Heaters	B	Incl.
- Code Violations	S	Incl.
- Permits	S	Incl.
- Seller's Coverage With A/C	S	Incl.
- Air Conditioning Systems - Additional Coverage	S/B	Incl.
- Ductwork - Additional Coverage	S/B	Incl.
- Garage Door Openers - Additional Coverage	S/B	Incl.
- Heating Systems - Additional Coverage	S/B	Incl.
- Improper Install, Repair, or Modifications	S/B	Incl.
- Lack of Maintenance	S/B	Incl.
- Mismatched Systems	S/B	Incl.
- Plumbing - Additional Coverage	S/B	Incl.
- Refrigerant Recapture and Disposal	S/B	Incl.
- Removal of Defective Equipment	S/B	Incl.
- Rust and Corrosion	S/B	Incl.
- Undetectable Pre-Existing Conditions	S/B	Incl.

**\$805.00**

### Optional Coverage:

Description	Customer	Qty.	Price
No optional coverages selected			
			<b>\$0.00</b>

Base Price	\$805.00
Optional Price	\$0.00
Sales Tax	\$9.58
<b>Total:</b>	<b>\$814.58</b>

**PAID**

### Selected Plan: SHIELDCOMPLETE S/B -24

**Plan Term: 1 year**

**Plan Number: 679804158**

### Covered Property Address:

108 WATERWILLOW RD  
WEST CHESTER, PA 19380

### Dwelling Type:

Single Family Residence under 5000 sq.ft.

**Service Fee: \$125.00\***

\*Specific covered items may have a higher service fee.

### To add coverages or change your plan, call:

1-800-735-4663

### For Service visit:

<https://www.ahs.com/request-service>

American Home Shield will not reimburse for services performed without prior approval.

Administered by:



Real estate home warranty plans

**This is more than  
a home warranty  
— it's a way of life.**



**Don't worry. Be warranty.**

Coverage may not be available in all areas.

## Coverage Overview

### Real estate home warranty plans and pricing

All coverages may not be available in all areas.



**BEST COVERAGE**

	Shield Complete <sup>SM</sup>	Shield Plus <sup>SM</sup>	Shield Essential <sup>SM</sup>	Seller Coverage Option
<b>Systems</b>				
Air Conditioning (including geothermal systems)	•	•	•	•
Heating (including geothermal systems)	•	•	•	•
Plumbing	•	•	•	•
Ductwork	•	•	•	•
Electrical	•	•	•	•
Water Heaters	•	•	•	•
<b>Appliances</b>				
Clothes Washers	•	•		
Clothes Dryers	•	•		
Refrigerators	•	•		
Built-in Microwave Ovens	•	•		
Dishwashers	•	•		
Garbage Disposals	•	•		
Ranges/Ovens/Cooktops	•	•		
<b>Additional Home Items</b>				
Ceiling Fans	•	•	•	•
Doorbells	•	•	•	•
Garage Door Openers	•	•	•	•
Built-in Exhaust Fan (including bathroom, attic, and whole house fans)	•	•	•	•
Installed Instant Hot/Cold Water Dispensers	•	•		
<b>Coverage Limits</b> Limits shown are available per agreement term.				
HVAC or Ductwork Limit (per system*)	\$15,000	\$15,000	\$15,000	\$1,500
Refrigerant (*included in the \$15,000 HVAC limit)	Unlimited	\$10/lb <sup>SM</sup> covered	\$10/lb <sup>SM</sup> covered	\$10/lb <sup>SM</sup> covered
Roof Leak Repair	\$1,000	\$1,000 w/Add-on	\$1,000 w/Add-on	—
Appliances (per item)	\$7,000	\$4,000	—	—
Correction of Code Violations, Permits, and Modifications (shared limit for all)	\$1,000	—	—	—
Correction of Code Violations	Included above	\$250 Initial term only	\$250 Initial term only	\$250
Permits	Included above	\$250 Initial term only	\$250 Initial term only	\$250
Modifications	Included above	—	—	—
<b>Member Benefits</b> Fees vary by service and are due at time of request. Additional terms and conditions may apply.				
➕ Rekey Service**	Price of Service Fee	Price of Service Fee	Price of Service Fee	—
➕ Smart Home Tech Installation and Setup Services <sup>1</sup>	Available	Available	Available	—
➕ Pre-season HVAC Tune-ups <sup>4</sup>	One included	\$100/unit	\$100/unit	—
➕ Discounts for New HVAC Systems <sup>5</sup>	Available	Available	Available	Available

## Shield Assurances

Included in all plans:

- ✔ Normal wear-and-tear, no matter the age of a covered item
- ✔ Unknown, pre-existing breakdowns
- ✔ Items without maintenance records
- ✔ Duplicates of the same item, like that extra A/C unit
- ✔ Removal of defective equipment
- ✔ Breakdowns caused by improper installations or repairs; insufficient maintenance; rust, corrosion and sediment; mismatched HVAC systems
- ✔ Refrigerant recapture, reclaim and disposal
- ✔ Permits and correction of code violations  
(See details on chart to the left)

## Seller Coverage Option



Cover your home for up to 6 months while it's on the market with all the same home systems and items from the ShieldEssential plan. Best of all, no payment is due until the home closes.

Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

Scan this QR code to view our sample agreement.



## Real estate professionals can order on your behalf by:

1. Visiting [pro.ahs.com](http://pro.ahs.com)
2. Calling 800.735.4663, ext. 1
3. Mailing enrollment application with payment:  
AHS, P.O. Box 650993,  
Dallas, TX 75265-0993
4. Emailing enrollment application without payment:  
[AHSREorders@ahs.com](mailto:AHSREorders@ahs.com)

\*Geothermal, glycol, hot water, and steam circulating systems subject to item specific limit of \$2,000.

\*\*Rekey Services: Rekey services are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. For buyer use only. Not available in all areas.

<sup>1</sup>Smart Home Tech Installation and Setup Services: Smart home tech installation and setup services are provided by a third party. For buyer use only. Not available in all areas.

<sup>4</sup>Pre-season HVAC Tune-ups: Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather. For buyer use only.

<sup>5</sup>Discounts for New HVAC Systems: The New HVAC Program is offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Not available in all areas.

See the plan agreement at [ahs.com/contracts](http://ahs.com/contracts) for coverage details including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply. Coverage may not be available in all areas.

The plan agreement is subject to \$50,000 aggregate limit of liability.

# Protection for your time and your money.

**We like to call it home warranty harmony.**

## What is a home warranty, anyway?

A home warranty is a one-year service agreement that covers the cost to repair or replace parts of home systems and appliances that experience a covered breakdown.

## Ok, but will you cover my home?

We cover single-family homes, older homes, condos, townhomes, duplexes, triplexes, and fourplexes, new construction, and mobile homes.\*

## How do home warranties work?

With protection from American Home Shield, you know exactly what to do when things go wrong. Plus, our service request process is fast and easy.



**1.** Request service online at [ahs.com](https://www.ahs.com) or by phone at 800.776.4663. Pay your Service Fee.



**2.** We assign a local, qualified Pro.



**3.** Your covered home system or appliance is repaired or replaced.

## Do I need a home warranty?

We think so. In fact, 1 in 4 new home buyers use their home warranty within the first 60 days of coverage.

\*Subject to 10,000 sq. ft. maximum.

See the plan agreement at [ahs.com/contracts](https://www.ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.

**New Jersey Residents: The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the home builder or manufacturer.**



# Confidence meets convenience.

Different homes have different needs, so we offer three real estate home warranty plans to fit every home and budget. Choose the one that works best for you and your new home, and move in knowing your home is protected.



**ShieldEssential<sup>SM</sup>** includes covered parts of many major home systems, like HVAC, electrical, and plumbing, plus a variety of additional home items.



**ShieldPlus<sup>SM</sup>** includes all systems in the ShieldEssential plan, plus many major appliances like your clothes washer, dryer, refrigerator, stove, and more.



**ShieldComplete<sup>SM</sup>** includes all systems and appliances in the ShieldEssential and ShieldPlus plans, plus additional items – one free HVAC tune-up,\* modifications coverage up to \$1,000, roof leak repair coverage up to \$1,000,\*\* unlimited refrigerator and more.

**Our most comprehensive coverage**

**See state-specific product and pricing flyer for more information.**

**Scan this QR code to view our sample agreements.**



\*Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather. For buyer use only.

\*\*Roof leak repair coverage not available for condos/townhomes/mobile homes. For buyer use only.

See the plan agreement at [ahs.com/contracts](https://ahs.com/contracts) for coverage details, including service fees, limitations and exclusions. Coverage limits and charges for non-covered items may apply.

# Home warranty protection. With extras.

Your home extends beyond four walls – shouldn't your home warranty? You can add additional coverage to your plan, making us your go-to for pool problems, TV troubles, and more. Plus, all of our home warranties include access to discounted maintenance services to help you take good care of your biggest investment.

## Additional coverage options\*

- + Seller Coverage Option\*\*
- + Roof Leak Repair†  
(included in plan price of **ShieldComplete**, and can be added to other plans)
- + Electronics Protection Plan††
- + Well Pump
- + Septic System Pumping and Septic Sewage Ejector Pump
- + Pool/Spa Equipment
- + Guest Unit
- + And more



Roof Leak Repair Coverage

## Member benefits\*

- ✓ Smart Home Tech Installation and Setup Services‡
- ✓ Pre-season HVAC Tune-ups¹  
(one free tune-up included in **ShieldComplete**)
- ✓ And more

# Building from the ground up?

## We cover new construction, too.

Stay protected from years two through five after the builder's warranty expires. This plan can also be purchased anytime within the first year after closing on a new construction home.

\*Additional coverage and member benefits are not included in the Seller Coverage Option. For buyer use only. Optional coverages contain coverage limits. See the plan agreement at [ahs.com/contracts](https://ahs.com/contracts) for additional optional coverage limitations and exclusions.

\*\*Seller Coverage Option: Subject to a \$1,500 cap during the listing period. Renewable upon review at the discretion of American Home Shield after 6-month period, up to 12 months.

†Roof Leak Repair Coverage: Not available for condos/townhomes/mobile homes.

††Electronics Protection Plan: The Electronics Protection Plan is provided by Allstate Protection Plans and can only be purchased in conjunction with an American Home Shield® home

warranty. Plan is subject to a \$2,000 per claim limit and a \$5,000 aggregate claim limit.

‡Smart Home Tech Installation and Setup Services: Smart home tech installation and setup services are provided by a third party. Not available in all areas.

¹Pre-season HVAC Tune-ups: Tune-ups are offered by Frontdoor Pro and performed by a Frontdoor Pro independent service contractor. Tune-ups are available seasonally (spring: A/C; fall: heating). With the ShieldComplete plan, your first tune-up of one unit is included for free per agreement term. Service dates are limited and may vary based upon location, Pro availability, and weather.

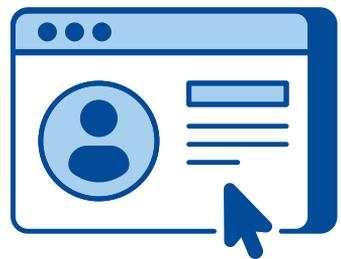


# Don't worry. Be warranty.

Talk to your real estate professional about joining American Home Shield. Once you become a member, register for MyAccount to access and manage your home warranty plan at [ahs.com/my-account](https://ahs.com/my-account).

## MyAccount makes it easy to:

- ✓ Submit a service request online 24/7
- ✓ Review your plan details
- ✓ Get your Pro's contact info
- ✓ See service request status updates
- ✓ Easily renew and/or add coverage
- ✓ And more!



Real estate professionals can place orders on behalf of clients by registering for Partner Portal at [pro.ahs.com](https://pro.ahs.com).

For sales info, call **800.735.4663**, ext. 1.

